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# The Fire Departments of Enfield

## *Service Evaluation*

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Please select the Fire Department that provide you with service

- |   |   |
|---|---|
| <input type="radio"/> Enfield Fire Department             | <input type="radio"/> Shaker Pines Fire Department  |
| <input type="radio"/> Hazardville Fire Department         | <input type="radio"/> Thompsonville Fire Department |
| <input type="radio"/> North Thompsonville Fire Department |   |

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Was our response time prompt? .....  Yes  No

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Were fire department personnel professional in appearance and actions? .....  Yes  No

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Were fire department personnel courteous and helpful? .....  Yes  No

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Did fire department personnel offer an explanation of their actions? .....  Yes  No

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Did fire department personnel appear competent? .....  Yes  No

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If you were to dial "911" again, would you be confident in the ability of the personnel from the Fire Department? .....  Yes  No

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Overall, how would you rate the service provided? (scale 1 to 10 being Excellent)

1      2      3      4      5      6      7      8      9      10

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Please provide any additional comments or suggestions you may have below or on additional sheets of paper.

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Please mail the Service Evaluation to: **THE FIRE DEPARTMENTS OF ENFIELD**  
**385 HAZARD AVENUE**  
**ENFIELD, CT 06082**

**THANK YOU** for taking the time to answer these questions. If you have any further questions or concerns and wish to discuss them with a commissioner or call Jack Flanagan, Chief, Hazardville Fire Station at 749-8344 at your convenience.